## **Module Learning Outcomes:**

This assignment is designed to assess the following module learning outcomes. Your submission will be marked using the Grading Criteria given in the section below.

- LO1: Demonstrate a comprehensive knowledge and understanding of how organisation theory, approaches and concepts studied underpins management practice
- LO2: Critically appraise the practical applications of these concepts and theories are put to
- LO3: Analyse management practice and popular representations of organisation using relevant approaches and theories from the module

Assignment Description: Individual Assignment (70% of the overall module mark)

## Critically evaluate how teamworking along with one other M&O concept can influence the effectiveness of organisations

The literature provides a wide range of discussions around teamwork. The consensus seems to be that when teamworking is managed effectively it can have a positive effect on organisational performance and effectiveness across both task and relationship dimensions. However, if teamworking is not handled well then it could detract from organisational effectiveness. Such recent organisation interventions such as creating a positive employee experience and flexible working have increased employee engagement and satisfaction, which can also influence team performance. The challenge for organisations is how to strengthen the benefits of teamworking while minimising its challenges.

## The essay requires that you perform the following activities:

- As a result of your M&O group presentation, briefly and critically reflect on HOW your group worked on the task. This is asking you to look at the process of how your group worked, not WHAT you did. For example, how did you undertake such activities as communication, motivation, developing a shared understanding, setting up a team culture and inclusion of everyone's perspectives, etc.?
- Use the concept of *teamworking* along with *one additional M&O concept* such as culture, motivation, communication & perception, change, etc. to evaluate how these two concepts could positively influence organizational effectiveness while minimizing its challenges. Do not use the concept of leadership as that will be the topic of a separate module.
- It is your choice which other M&O concept in addition to teamworking that is used in the essay. There are no right or wrong ones, so no need to ask me which one to use.
- For each of the concepts (teamworking and the one additional concept) provide a very brief example (no more than three sentences) that will demonstrate and support the evaluation of each concept. You will need to provide one example for each concept.
- Use of examples can be done by way of a short case example, or an example from yourself, a friend or relative who works in an organization, or an example from the media such as a movie that demonstrates the concept. Please *do not* use an example from a well-known organization such as Apple, Google, Amazon, etc. Instead use examples from local Singapore organisations. Each example is to be no more than three normal length sentences. Lengthy examples will have marks deducted.
- In evaluating the two concepts (teams and one other) use relevant literature including both textbooks and peer reviewed journals, avoiding such sources as Wikipedia and consultancy-based websites.

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- Ensure that you take a *critical* and not just a descriptive approach to evaluating the
  literature and aim to use relevant literature and *avoid* using excessive literature or
  what is sometimes called 'theory dumping'.

It is recommended that you use the following or a similar structure:

- A) Introduction: Briefly state which additional OB topic in addition to teamworking that you will be discussing (approximately 100 words)
- B) Brief and critical reflection on HOW your group worked in the M&O group presentation (approximately 200 words).
- C) Critical evaluation of the two M&O concepts (teamworking and one other) and their contribution in enabling a positive influence on organisational effectiveness while minimising potential challenges. You could either discuss the two OB concepts separately or together (approximately 1300 words)
- D) In the evaluation include one <u>brief</u> organisational example or an example from the media for each OB topic. Limit each example to three sentences maximum. Examples could be from a personal, family or friend's work experience, case study, literature search, or scanning company websites and other secondary data sources. Please use familiar and local Singapore organisations, and <u>not</u> well-known global companies such as Google or Apple.
- E) Provide a brief set of recommendations and supporting rationale on how the two M&O concepts could be applied to a local organisation to enable them to strengthen

their organisational performance and effectiveness. Recommendations can be in bullet point format (approximately 200 words)

F) Conclusions:

This is where you draw the evaluation together along with the key themes that were identified (approximately 100 words)

- G) Module reflection Discussion of your primary learning and takeaways from part 2 of the module (approximately 100 words)
- H) References:

Ensure that you use correct Harvard referencing citation style and avoid plagiarism. Suggest between 10-15 different citations, *using academic sources*. No Wikipedia.

Any relevant appendices:

Include any relevant appendices, though avoid using it as a dumping ground for what you may not be able to put into the body of the assignment.

- Format: Use 1.5 spacing and size 12 font and provide subheadings for structure
- Reference related to critical evaluation and avoiding theory dumping: Mingers, J. (2000). What is it to be critical? Teaching a critical approach to management undergraduates. *Management Learning*, 31(2), 219-237.

## Grading Criteria / Marking Rubric

Your submission will be graded according to the following criteria:

- Response the brief
- Conceptual themes
- 3. Analytical fluency
- 4. Structure, presentation and language
- Referencing practice

| Criteria  | Excellent (70%+)   | Good (60-69)   | Proficient (50-59)  | Developing (40-49)   | Poor (below 40)   |
|---|--|--|---|--|---|
| Response to the brief (25%) The extent and proficiency to which the specifics of the assignment task have been attempted and completed. | Provides an exceptionally high-<br>quality response to<br>the specifics of the<br>brief, which is both<br>comprehensive<br>and novel.<br>Instructions have<br>been followed<br>completely. | Provides a complete and effective response to the brief. Task instructions have been accurately followed, albeit with some minor gaps or errors.               | Provides a broadly appropriate response to the brief, which delivers the core elements of the task. Some elements are better than others, and there may be some gaps or errors. | Provides a partial response to the brief, with deviation and/or omission from the task instructions. May contain apparent misunderstanding or oversimplification of the required task. |   |
| Conceptual themes (25%) The extent to which relevant theoretical concepts and practice-based frameworks (e.g., UN SDGs) are             | Shows comprehensive understanding of relevant conceptual themes. Demonstrates a very thorough grasp of academic  | Conceptual<br>themes are well<br>developed and<br>applied. Shows a<br>detailed and varied<br>understanding of<br>core and related<br>themes.<br>Demonstrates a | Demonstrates a mostly accurate knowledge of core module themes. Draws explicitly on key academic and practice-based ideas. Show an awareness of                                 | Shows some basic awareness of relevant conceptual themes, albeit limited by misunderstanding or gaps in knowledge. Generally descriptive with an                                       | No meaningful engagement with concepts and theory from relevant literature. Similarly, no engagement with relevant practice-based frameworks. Suggestive of |

| accurately<br>recalled, critically<br>discussed and<br>applied.   | and practice-based ideas. Shows attention to detail and a highly developed ability to engage in critical discussion and application.  | very good grasp of<br>key academic and<br>practice-based<br>ideas. Shows an<br>ability to engage in<br>critical discussion.   | concepts and related literatures introduced within the module. May containing some attempts at critical discussion   | apparent absence of critical thinking or application.   | material<br>misunderstanding or<br>gaps in knowledge.  |
|---|---|---|--|---|--|
| Analytical fluency (25%) The extent to which a submission demonstrates a critical and informed examination of a given topic.                                  | An extremely well-developed, coherent analytical argument which systematically draws on conceptual themes. Excellent integration of appropriate contemporary, real-world contexts and relevant theory. Argumentation displays novelty, critique, and balance. | Shows an ability to go beyond description and engage in analytical discussion of a topic. Analytical conclusions are clearly informed by conceptual themes. Argumentation displays levels of critical and evaluative thinking.      | Shows an ability to bring together and describe information relevant to a topic. Conclusions have links to conceptual themes, though these may be vague or implicit at times. Thinking appears broadly logical but is not always fully explained or evidenced. | Shows an ability to discuss details relevant to a topic but with little or no explicit connection to specific conceptual themes or empirical support. Discussion is either based on description or unsupported opinion, and the logic may be unclear. | No attempt to integrate conceptual themes into the discussion. Discussion entirely descriptive or based on unsupported assertions. Suggests material issues in terms of balance and/or accuracy. |
| Structure,<br>presentation and<br>language (15%)<br>The extent to<br>which a<br>submission is<br>clearly and<br>appropriately<br>structured and<br>presented. | Structured and presented in a highly effective way. Displays exceptionally clear thought. Fluency, overall comprehension, and linkages between points are highly extremely well developed.  | Consistently tidy, well organised, and in line with task instructions. Uses appropriate formatting (e.g., paragraphs) to structure and present the submission in an effective manner. Consistently good grammar, and comprehension. | Structured and presented in a broadly coherent manner and in line with the key requirements of the task. Occasional issues with formatting (e.g., paragraphs), grammar, and comprehension.   | Generally untidy and disorganised, with some areas hard to follow. Issues with formatting (e.g., paragraphs), grammar, and comprehension hinder clarity.  | Untidy and disorganised, to the point where it is consistently difficult to follow. Extremely poor presentation. Deviates materially from the instructions provided.                             |
| Referencing practice (10%) The accurate and consistent use of correct (Harvardstyle) referencing practice.  | Near flawless<br>referencing using<br>the Harvard-style<br>method.<br>Conceptual and<br>empirical claims<br>are reliably<br>referenced from<br>high-quality and<br>varied sources.  | Extensive and consistent referencing of relevant support. Conceptual and empirical claims are consistently supported. Harvard-style intext referencing is used accurately and effectively.  | A reasonable effort has been made to reference relevant support. Main conceptual and empirical claims are supported. Harvard-style referencing is used, albeit with some formatting errors or omissions.   | Generally poor referencing, with significant gaps, formatting errors, and/or weak source usage. Correct referencing conventions have not been followed. Missing either reference list or intext references.   | No meaningful attempt made to reference academic or empirical sources, irrespective of specific conventions. No reference list or intext references are provided.                                |